



ANANTARA

VILLA PADIERNA PALACE
BENAHAVIS MARBELLA
RESORT



Pets policy



PETS ALLOWED

- Dogs and cats only (two pets maximum per room)
- Max. 25 kg

INCLUSIONS

- Pet mat / pet bed
- Bowls for water and food

RATES

- EUR 50 (Nov - May); EUR 90 (Jun - Oct) per night, per pet

HOUSE RULES

- Pets are only allowed in room categories with a terrace; please check before making your reservation.
- Pets must not be left alone in the room except during breakfast, lunch and dinner. When leaving your pet during these times, you must provide a contact telephone number and be reachable within the hotel.
- If you are leaving your pet alone during room cleaning hours, please place the pet hanger on your doorknob so hotel staff do not enter. Please call reception to arrange a suitable time for room cleaning.
- Owners must provide pet food and hygienic products.
- Hotel towels and sheets must not be used for cleaning pets.
- Pets are not allowed to use the bath or showers in guestrooms or public areas.
- Pets are not allowed in the wellness areas of the hotel (spa, gym and pool).
- Pets are allowed on restaurant terraces. When terraces are closed in winter, pets are allowed inside restaurants only when in a carrier.
- Pets must be kept in a carrier or on a leash with a maximum length of 1 metre in common areas.

PLEASE NOTE

- The rules about spaces where pets are not allowed do not apply to guide dogs.

TERMS & CONDITIONS

- Pet owners will be responsible for any damages caused by their animals during their stay. The hotel has the right to charge any damages to the credit card provided at check-in.
- In case of noise or inconvenience caused by the pet, the hotel reserves the right to expel the client and the pet.

If you have any questions about our pet policy, please ask a member of our team. Enjoy an extraordinary stay with your pet.

Client signature:

By signing this document, the client confirms they have received the hotel's rules regarding stays with pets. In case of a breach of these rules, the hotel reserves the right to cancel the client's reservation, applying as a penalty the costs associated with their reservation/rate.

ANANTARA VILLA PADIERNA PALACE BENAHAVÍS MARBELLA RESORT

Los Flamingos Golf - 29679 Marbella, Málaga | +34 952 889 150 | villapadierna@anantara-hotels.com

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EXTRA SERVICES FOR YOUR PET

We're delighted to host you and your four-legged friend here in sunny southern Spain. To ensure you and your pet get the most out of vacation time, we've gathered a selection of extra services, destinations and recommendations.

- **PARKS AND DOG-FRIENDLY AREAS**
 - Park 1: Located close to the villas' parking area. Walking time from the hotel: 2 min.
 - Park 2: Located next to the 1st roundabout after the barrier (ask the Front Desk Team). Walking time from the hotel: 15 min.
- **PET WALKING AND PET SITTING SERVICES**
 - **Halcyon dog walking and pet services:**
Carril de la Resinera, #21, 29689 Estepona, Málaga. | Driving distance from the hotel: 8 min.
www.halcyondogwalking.com | +34 634 335 675 (English) | +34 693 012 848 (English, Spanish, German, French)
- **PET SPA**
 - **Pawadise Natural Dog Spa & Grooming**
Calle de la Rosa, 39, 29688 El Paraíso, Estepona. | Driving distance from the hotel: 9 min.
Instagram: [@pawadise_dog_spa](https://www.instagram.com/pawadise_dog_spa) | +744 61 49 19
- **NEARBY PET-FRIENDLY RESTAURANTS AND BARS**
 - **Wild Café & Restaurante**
Urbanization Garden Beach, C. del Mare Nostrum, s/n, 29689 Estepona. | Driving distance from the hotel: 13 min.
www.wildrestaurante.com | +34 951 083 473
 - **Dajidali Japanese Cuisine**
CC Guadalmina III Calle 19A, local 4, 29670 San Pedro Alcántara. | Driving distance from the hotel: 13 min.
www.dajidalijapanese.wixsite.com/dajidali | +34 652 666 555
- **PET SHOP**
 - **Dogman San Pedro**
Centro Comercial La Colonia, locales 12, 13 y 24, 29670 San Pedro Alcántara. | Driving distance from the hotel: 12 min.
Instagram: [@dogmansanpedro](https://www.instagram.com/dogmansanpedro) | +34 951 12 47 40
 - **Mascota Planet**
Av. Pablo Ruiz Picasso, edificio Maestranza, local 1, 29670 San Pedro Alcántara. | Driving distance from the hotel: 15 min.
www.mascotaplanet.com | +34 951 08 77 36
 - **Viveros del Valle**
Calle del Tenis, 29688 Estepona, Málaga. | Driving distance from the hotel: 15 min.
+34 952 88 35 90
- **EMERGENCY VETERINARIANS**
 - **Centro Veterinario Ondina**
Pl. Quevedo, Local 8A, 29688 Cancelada. | Driving distance from the hotel: 7 min.
ondinavet.es | +34 951 56 88 50
 - **Diana Veterinary Clinic**
Centro Comercial Diana nº 25, 29680, Málaga. | Driving distance from the hotel: 13 min.
clinicaveterinariadiana.com | +34 952 88 78 42
 - **Greenvet Animal 24h Emergencies**
Calle Dr. Eusebio Ramírez, 1, 29670 San Pedro Alcántara, Málaga. | Driving distance from the hotel: 14 min.
veterinariosanpedro.com | +34 660 89 12 64

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CITY REGULATIONS FOR DOGS IN PUBLIC AREAS

- **Keep your dog on a leash:** In pedestrian zones and on streets with heavy pedestrian traffic, as well as in public buildings or on public transport, dogs must be kept on a leash no longer than 1 metre. Dangerous breeds are required to wear a muzzle. In public parks and woodlands, the leash may be up to 2 metres. long. These restrictions do not apply in designated dog exercise areas.
- **Areas prohibited for dogs:** In some public parks, all playgrounds, some public buildings (eg tourist sites, museums, concert venues and churches), as well as shops and restaurants, dogs are usually not allowed. Before visiting a public place, please check their respective website, the city's service centre or tourist information points to find out whether dogs are allowed.
- **Cleaning up after your dog:** Dog owners are obliged by law to pick up their dog's excretions and dispose of them in a public litter bin. Failure to do so may incur a fine.
- **Dogs on public transport:** Dogs must be kept on a leash on trains, buses and trams, as well as at railway stations. In addition, they must always wear a suitable muzzle. If you are travelling with a single ticket, you will need a separate discounted ticket for the dog. If you have a day or season ticket, you can take your dog with you free of charge. Small dogs may also be carried free of charge in an appropriate carrier. Guide dogs incur no charge.