

Pet Policy







PERMITTED PETS

- Only domesticated dogs and cats are allowed. No exotic, wild, aggressive, or otherwise unsafe animals are permitted.
- Dogs: Maximum weight of 35 kg | Cats: Maximum weight of 7 kg
- One pet per room is permitted.
- Pets must be fully vaccinated and free from parasites. Valid veterinary certificates must be shared through the pre-arrival email and presented at check-in.

RATES

• A surcharge of **IDR 850,000 net per pet per night** applies.

INCLUSIONS

- Role waste bag
- A pack of snack treat
- A toy
- Pet diaper
- Pet bowl
- Pet mat

TERMS & CONDITIONS

- If your pet becomes disruptive, aggressive, damages property, or disturbs other guests, the resort reserves the right to request immediate removal of the pet and cancelled the room reservation.
- In absence of the owner, the resort may relocate the pet to a designated holding area at the owner's expense and risk.
- Bathing pets in guestroom bathrooms is strictly prohibited; Hotel linens (towels, bedding) must not be used for pets; It is recommended for Pets to wear diapers while inside guest rooms; Brushing/combing pets inside the room is not permitted.
- Pets must be kept on a leash, held, or in a pet carrier when outside the room and when housekeeping or resort staff are present.
- Guests must immediately clean up after their pets and dispose of waste in designated bins. Disposal in garden beds, water features, or drains is strictly prohibited. The designated pet potty area is located in the Side Garden (see on the Map in Guide Booklet).

PET ALLOWED AREAS

Lobby, hotel pathways, pet potty garden, designated area at Botol Biru Bar. A map with suggested pet walking areas is provided.