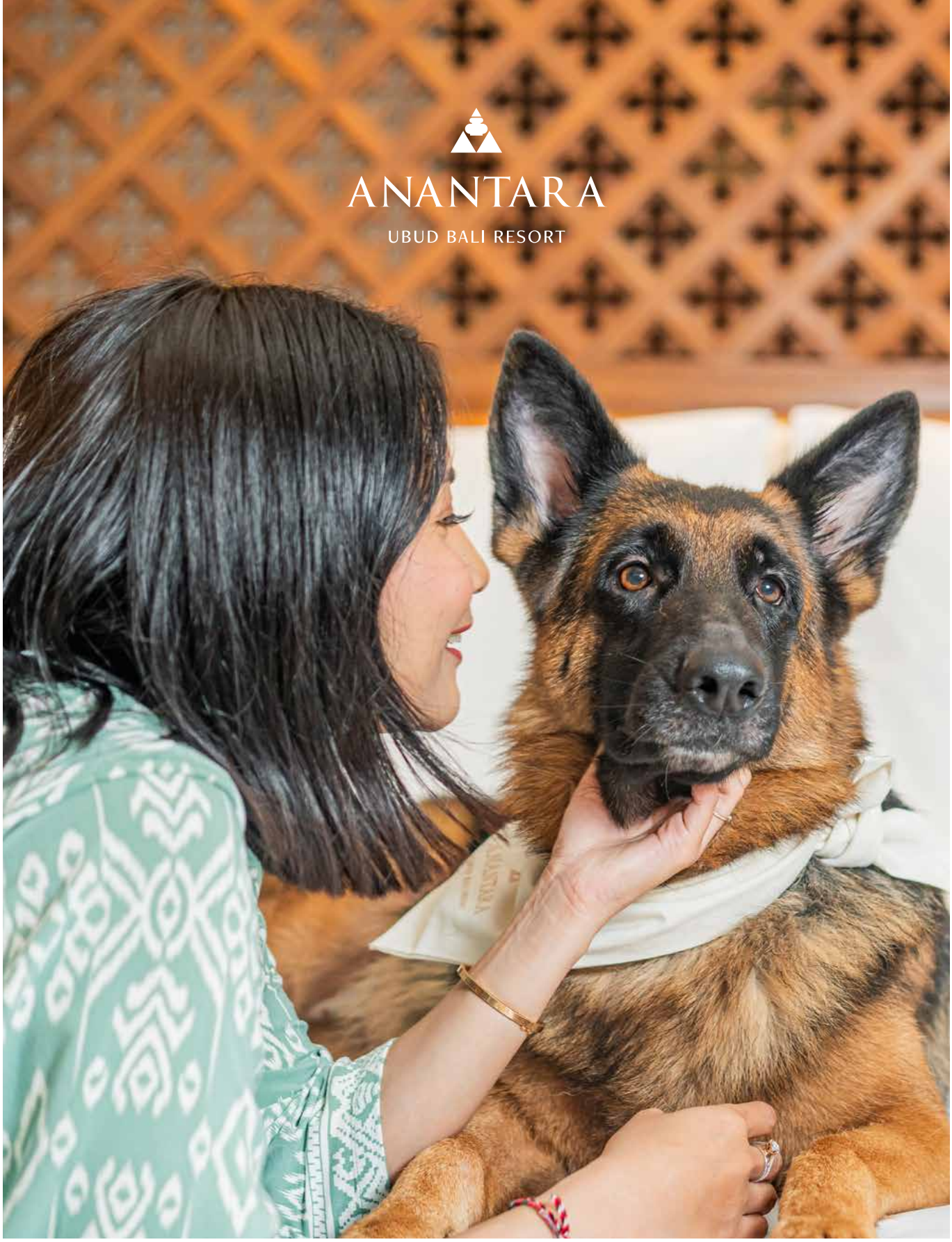


Pet Policy





At Anantara Ubud Bali Resort, we welcome your four-legged companions to enjoy a relaxing stay in the tranquil surroundings of Payangan, with thoughtful amenities for their comfort.

PERMITTED PETS

- Only dogs and cats are permitted.
- Maximum weight: 35 kg per pet.
- Valid vaccination and veterinary certificates must be submitted prior to arrival and presented upon check-in.

INCLUSIONS

- One plush pet bed.
- One food bowl and one water bowl.
- Welcome kit includes: placemat, collar and leash, pet toys, training pads, biodegradable waste bags, disinfectant wipes and lint roller.
- Selection of welcome treats.
- Fur Kids In-Room Dining Menu.
- Personalised welcome card.
- Two bottles of mineral water.
- “Pet in Room” door hanger card.
- Cat litter tray (available upon request).
- Pet-friendly villas feature play amenities such as toys, cat trees and cat ladders.

TERMS & CONDITIONS

- Only fully vaccinated dogs and cats are permitted.
- Pets must be well-socialised and comfortable around people and other animals.
- Pets must be supervised at all times in public areas.
- Pet owners are responsible for ensuring their pets do not disturb other guests.
- Dogs must be kept on a leash in all designated public areas.
- Pet owners are responsible for any damage caused by their pets. Any applicable repair or replacement costs will be added to the guest’s account.
- The resort reserves the right to cancel a guest’s reservation if their pet causes repeated disturbances.
- Pets are not permitted to use guest bathtubs or showers.
- Guest towels and bed linen must not be used for cleaning or grooming pets.
- Pet owners are responsible for providing sufficient food and hygiene essentials for their pets, except for the amenities included in the pet package.
- Pet owners remain fully responsible for the care, safety and wellbeing of their pets throughout their stay.
- Pets are welcome in the following designated areas: Lobby Deck, Lobby Garden, Porte Cochère and Payangan Deck.

INFORMATION AND RESERVATIONS

T +62 361 2017 888 I E ubud@anantara.com