

Pets policy

PETS ALLOWED

- · Dogs and cats only
- Max. 25 kg
- A maximum of two pets allowed per room

INCLUSIONS

- Pet mat / per bed
- · Bowls for water and food

RATES

• 50 EUR per pet / per night

TERMS & CONDITIONS

- Pets are not allowed to stay alone in the room.
- Pets are not allowed to be in the common F&B and wellness areas of the hotel (breakfast areas, terraces, spa, gym, pool, etc.).
- Pets are allowed to be in the reception area.
- If you need to leave your pet alone, it is necessary to call reception to arrange the cleaning time of your room. In this case, you must make use of the pet hanger, placing it on the doorknob when leaving so that the hotel staff will not enter the room. Deliver the hanger at front desk during the check-in.
- The rules indicating in which spaces pets are not allowed do not apply for guide dogs.
- The use of a dog leash is mandatory in common areas of the hotel.
- Any damage caused by the animal will be the responsibility of the owner and a charge will be made to the credit card for the replacement of the damaged object.
- In case of noise or inconvenience caused by the pet, the hotel reserves the right to cancel the reservation of the guest.
- The pets are not allowed to use the bath or showers of the rooms.
- It is not allowed to use the towels or sheets for cleaning the pets.
- Owners should provide the necessary food and hygiene products for their pet's stay, with the exception of the items mentioned above in the inclusions section.





MAIN LOCAL REGULATIONS ABOUT DOGS IN PUBLIC AREAS

- Keep your dog on a leash | In pedestrian zones and on streets with heavy pedestrian traffic as well as in public buildings or on public transport, dogs must be kept on a leash no longer than 1 metre. Dangerous breeds are required to wear a muzzle. In public parks and woodland, the leash may be up to 2 metres long. The above does not apply for designated dog exercise areas. In such areas, dogs do not need to wear a muzzle either.
- Areas prohibited to dogs | Some public parks, all playgrounds and some public buildings (e.g. some tourist attractions, museums, concert venues and churches) and shops and restaurants generally prohibit dogs. Before visiting a public place, please check their respective website or consult the local Tourism Information Services.
- Removal of dog faeces | Dog owners are obliged by law to pick up their dogs' faeces and dispose of it in a public litter bin. Failure to do so may incur a penalty fee.
- Dogs on public transportation | Dogs must be kept leashed in trains, buses and trams as well as at bus, tram and railway stations. Please consult the website of the transportation companies to be aware of the specific policies and fees applicable.

ANIMAL HEALTH & WELLNESS

- Closest veterinarian | Ambulatorio Veterinario "Santa Maria Maggiore" - 10 minutes walking from the hotel
- Closest pet shops
 Zoocity Prodotti Veterinari 15 minutes walking from the hotel
- Home assistance veterinarian
 S.O.S pets E sospets.eu@gmail.com T +39 375 6349752

INFORMATION AND RESERVATIONS

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