PETS POLICY
PETS ALLOWED
• Dogs and cats only
• Max. 25Kg
• Only one pet allowed per room

INCLUSIONS
• Pet mat / pet bed
• Bowls for water and food

RATES
• EUR 25 per night/ per pet

TERMS & CONDITIONS
• Pets are not allowed to stay alone in the room.
• Pets are not allowed to be in the common food and beverage areas of the hotel (bars, restaurants, breakfast areas, terraces with food service, etc.)
• The rules indicating in which spaces pets are not allowed do not apply for guide dogs.
• The use of a dog leash is mandatory in common areas of the hotel in case of dogs.
• Any damage caused by the animal will be the responsibility of the owner and a charge will be made to the credit card for the replacement of the damaged object.
• In case of noise or inconvenience caused by the pet, the hotel reserves the right to cancel the reservation of the client and the pet.
• The pets are not allowed to use the bath or showers of the rooms.
• It is not allowed to use the towels or sheets for cleaning the pets.
• Owners should provide the necessary food and hygiene products for their pet’s stay, with the exception of the items mentioned above in the inclusions section.

MAIN LOCAL REGULATIONS
ABOUT DOGS IN PUBLIC AREAS
• Keep your dog on a leash | In pedestrian zones and on streets with heavy pedestrian traffic as well as in public buildings or on public transport, dogs must be kept on a leash no longer than 1 metre. Dangerous breeds are required to wear a muzzle. In public parks and woodland, the leash may be up to 2 metres long. The above does not apply for designated dog exercise areas. In such areas, dogs do not need to wear a muzzle either.
• Areas prohibited to dogs | Some public parks, all playgrounds and some public buildings (e.g. some tourist attractions, museums, concert venues and churches) and shops and restaurants generally prohibit dogs. Before visiting a public place, please check their respective website or consult the local Tourism Information Services.
• Removal of dog faeces | Dog owners are obliged by law to pick up their dogs’ faeces and dispose of it in a public litter bin. Failure to do so may incur a penalty fee.
• Dogs on public transportation | Dogs must be kept leashed in trains, buses and trams as well as at bus, tram and railway stations. Please consult the website of the transportation companies to be aware of the specific policies and fees applicable.

ANIMAL HEALTH & WELLNESS
• Closest veterinarian | Ambulatorio Veterinario “Santa Maria Maggiore” - 15 minutes walking from the hotel
• Closest pet shops | Zoocity Prodotti Veterinari - 15 minutes walking from the hotel

INFORMATION AND RESERVATIONS
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