



ANANTARA

PALAIS HANSEN VIENNA
HOTEL



Pet policy

PETS ALLOWED

- . Dogs and cats only
- . Max. 25 Kg
- . A maximum of 2 pets per room

INCLUSIONS

- . Pet bed and mat
- . Bowls for water and food
- . For cats, a litter tray and sand
- . Welcome kit

RATES

50 EUR per pet per night

TERMS & CONDITIONS

- . Pets can be left alone in the room when making use of a kennel. When a pet is left in the room, we do not provide housekeeping services.
- . It is important that guests supply the Front Office team with their contact number should it be required.
- . Housekeeping will not clean the room when the pet is there alone, so guests must agree to the cleaning hours for the length of their stay.
- . When the guest leaves the pet alone in the room, a specific pet hanger is required to be hung on the exterior handle of the guestroom door to indicate that the pet is alone.
- . Pets are not allowed to be in the common food and beverage areas of the hotel (bars, restaurants, breakfast areas).
- . The use of a dog leash is mandatory in common areas of the hotel.
- . Any damage caused by the animal will be the responsibility of the owner and a charge will be made to the credit card for the replacement of the damaged object.
- . In case of noise or inconvenience caused by the pet, the hotel reserves the right to cancel the reservation of the guest.
- . Pets are not allowed to use the bath, showers, towels or sheets in the rooms.
- . Owners should provide the necessary food and hygiene products for their pet's stay, with the exception of the items mentioned above in the inclusions section.

MAIN LOCAL REGULATIONS ABOUT DOGS IN PUBLIC AREAS

- . Keep your dog on a leash at all times, in pedestrian zones and on streets with heavy pedestrian traffic as well as in public buildings or on public transport. Muzzle is mandatory on all public transport
- . Restricted breeds are required to wear a muzzle and be kept on a short strong lead (under two metres).
- . The above does not apply to designated dog exercise areas.
- . Dog owners are obliged by law to pick up their dog's faeces and dispose of it in a public litter bin. Failure to do so may incur a penalty fee.
- . Before visiting a public place or attraction, please check their respective website, the city's service centre or tourist information points to find out if dogs are allowed.

INFORMATION AND RESERVATIONS

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