



Pets policy



PETS ALLOWED

- Dogs and cats only
- Max. 25 kg

INCLUSIONS

- Pet mat / pet bed
- Bowls for water and food

RATES

50 EUR per pet / per night

TERMS & CONDITIONS

- Pets are not allowed to stay alone in the room, except during breakfast hours (from 7:00 am to 11:00 am), lunch (from 12:00 pm to 3:00 pm), and dinner (from 6:00 pm to 9:00 pm). A contact number will be required to ensure our guest services team can reach you within the hotel.
- Cats can be left alone in the room, but the owner will be responsible for their proper behaviour and any damage they may cause.
- If you need to leave your pet alone, it is necessary to call reception to arrange the cleaning time of your room. In this case, you must make use of the pet hanger, placing it on the doorknob when leaving so that the hotel staff will not enter the room.
- Pets are not allowed at Anantara Spa, pool or gym.
- Pets with leash/carrier are permitted at White Salon and Poet Bar. Pets are not permitted in the New York Café, and breakfast area.
- The use of a dog leash is mandatory in all common areas of the hotel.
- Any damage caused by the animal will be the responsibility of the owner and a charge will be made to the credit card for the replacement of any damages.
- In case of noise or inconvenience caused by the pet, the hotel reserves the right to expel the client and the pet.
- The pet is not allowed to use the bath or showers of the rooms.
- It is not allowed to use the towels or sheets for cleaning the animal.

LOCAL REGULATIONS ABOUT DOGS IN PUBLIC AREAS

- Dogs must be kept on a leash in all public areas, including streets, parks, and public transportation. This ensures the safety of both the pet and others.
- Large or aggressive dog breeds, as defined by local regulations, must wear a muzzle in public spaces. This is also required on public transport.
- Pet owners are required to clean up any waste their dog produces in public spaces.
- Budapest has several designated dog parks or areas where dogs can be off-leash.
- It is recommended that your dog wears an ID tag with your contact information in case it gets lost.
- Keep your dog under control at all times to ensure it does not disturb or scare other people or animals.
- Dogs are generally prohibited from entering children's playgrounds or sandboxes to ensure the safety and hygiene of these areas.

INFORMATION AND RESERVATIONS

+36 1 886 6111 | newyorkpalace@anantara-hotels.com

ANANTARA NEW YORK PALACE BUDAPEST HOTEL

Erzsébet krt. 9/11, 1073 Budapest, Hungary | +36 1 886 6111 | newyorkpalace@anantara-hotels.com

ANANTARA.COM